

Healthwatch Somerset Board Meeting

Monday 19th February 2024

10.30am to 1pm (lunch at 1pm)

**Meeting Room, Ibis Hotel, Woodlands Business Park,
Bridgwater, TA6 4FJ**

AGENDA

Attendees:

Judith Goodchild, Chair	Tony Robinson, Board Member
Sandra Wilson, Vice Chair	Margaret Morgan, Director, EC
Bob Champion, Board Member	Helen Webb, Chief Operating Officer, EC
Gill Waldron, Board Member	Gillian Keniston-Goble, Manager, HWS
Jennie Flory, Board Member	Chelsey Baker, Quality Lead for Planned Care & Patient Safety, NHS Somerset (via Teams)
Sue Thomas, Board Member (via Teams)	Karen Ball, Information & Signposting Admin, HWS

Apologies:

Debbie Rigby, Board Member

	Time	Item	Board Actions	Paper	Who
1.	10.30	Welcome and Introductions			JG
2.	10.35	Notes of the meeting and actions held on 11th December 2023	For agreement	Appendix 1 & 2	JG
3.	11.00	Update of Current Annual Work Programme	For information		GK
4.	11.30	Questions about Chair's Report, Engagement, Volunteer, and Board Members updates	Please read beforehand - Any questions?	Appendix 1, 2 & 3	GK
5.	11.55	Update from Evolving Communities	For information		HW
6.	12.10	An Update on Treatment Escalation Plans	For information		CB
7.	12.40	Any Other Business	For information		All
8.	12.55	Dates for Board meetings in 2024			All