

Enter & View Recommendations.

Wyndham House Residential Home - Minehead

Visit Conducted on 14th May 2015

No	Recommendation	Comments from the Service Provider
1	<p>The Enter & View team recommend that the home consult with Action on Hearing Loss and take advice on the installation of hearing loop systems. Tel. 03332405659</p>	<p>Contacted the property team who are looking into this, catalogue has been requested from Action on Hearing loss.</p>
2	<p>The following good practice examples relating to resident and family meetings are shared here in the interests of sharing good practice picked from other EV visits. It is recommended the home</p> <ul style="list-style-type: none"> • Making the meeting part of a larger event such as cheese and wine evening. • Ensuring that residents have the opportunity to add to the agenda and that they received the agenda well in advance. • Inviting guest speakers to talk about a topic of interest such as care home fees, hobbies, crafts, reminiscence or perhaps even a comedian. This would help to ensure that residents who may not otherwise attend might be motivated to give their input for different reasons. • Involve domestic, kitchen and activities staff 	<p>A cheese and wine evening has been organised on 8/7/15.</p> <p>The activities co-ordinator will take the agenda around before the meeting and will ask if there are any matters arising.</p> <p>Have contacted a local entertainer who is also a local historian who will be visiting the home.</p>
3	<p>It is recommended the home share Appendix 1 'Consolidated Activities and good practice examples' with activities staff and at Resident & Family meetings</p>	<p>This will be shared with residents and their families at next meeting 3/7/15 and a copy will be placed in large print in each bedroom.</p>

<p>4</p>	<p>The Enter and View team would recommend that the home contact 'You can do' T: 01278 664 180 and Aster Living T: 0333 400 8299 active living groups who are often able to take residents out or transport them to Active living groups. Or find out more by visiting http://www.somersetactiveliving.org.uk/welcome/</p>	<p>Manager has emailed to receive more information.</p>
<p>5</p>	<p>In the interests of Healthwatch Somerset sharing the good practice learned from other Enter & View visits, it is recommended that the home consider the following ways of involving the local community: (see recommendation 5)</p> <ul style="list-style-type: none"> • Visits from the local scouts, beavers, cubs, brownies • Involving the local school by supporting them with World War 2 projects • Hosting "The Big Lunch" neighbourhood event http://www.thebiglunch.com/ • Hosting local clubs such as film club or local yoga class • Becoming involved with "The Archie Project" • Forming a darts or skittles team to play against other homes. • Finding residents from other homes who share similar interests with residents at Wyndham to start a new activity e.g. Scrabble challenge, Rummykub, 	<p>We are always looking at new innovative and meaningful occupations for our residents.</p> <p>The manager will be approaching local groups from the community to invite them into the home for luncheon clubs and reminiscence sessions.</p>