

Enter & View Recommendations

Winsor House - Minehead

No	Recommendation	Comments from the Service Provider
1	<p>It is recommended that;</p> <p>The manager look into the “Get Connected” grant that exists to help those in social care access the Internet. Their website contains details about how this may also help those with dementia. http://www.scie.org.uk/workforce/getconnected</p>	<p>No responses provided by the service provider</p>
2	<p>The home consult with “Action on Hearing Loss” and take advice on the installation of hearing loop systems. Tel No. 03332 405659.</p>	
3	<p>The home to look at the Healthwatch Somerset Publication ‘Environment – Residential and Nursing Home Good Practice Examples’ and discuss with staff and at resident and family meetings. (See appendix 1)</p>	
4	<p>The home produce memory boxes to house ‘keepsake’ items and other reminders of their earlier life which can often stimulate their memory and become a talking point.</p>	
5	<p>The home looks into “Rem Pods” and the benefits they could offer to residents (http://rempods.co.uk)</p>	

6	The home look at the Healthwatch Somerset publication 'Staffing – Residential and Nursing Home Good Practice examples'.	
7	The home and the dementia support group find out about 'Reminiscence Learning' and the service they can offer homes such as "Activity Angels" and "Fitness Fairies" by visiting http://www.reminiscencelearning.co.uk/archie .	
8	The home consider the Healthwatch Somerset publication 'Involving the local community – Residential and Nursing Home Good Practice Examples' and share with staff resident and families at meetings.	
9	The staff look at the Healthwatch Somerset publication "Good Practice Examples in Residential Care – Involving the Local Community".	
10	The Activities Co-ordinator share the Healthwatch Somerset Publication "Activities in Residential and Nursing Homes" with residents and families both at meetings and individually to help inspire and further expand activities offered	
11.	The staff speak to the Musgrove Park Hospital Patient Engagement Manager, Martine Price, email: martineprice@tst.nhs.uk and request that their concerns about information being lost or missing is passed on to the Director of Nursing.	
12	The Manager write to Podiatry Services and enquire about podiatry inconsistencies and ask why all diabetic residents cannot be seen at the same time, sharing the reply with Healthwatch Somerset who may be able to help exculpate the issue if resolve cannot be found.	

Any other comments...