

Enter and view recommendations

St. Andrews Ward 24 March 2016

	Recommendation	Comments from the service provider
1	It is recommended that Healthwatch Somerset leaflets are displayed both in the reception and on the patient engagement noticeboard.	These are on display in the reception area and have been since the day of the visit when the team kindly provided us with these.
2	It is recommended that the good practice example activities list (See appendix 6.3 and 6.3.1) is discussed with staff and at 'have your say meetings'.	These have been shared with our OT/ activities coordinators and asked they include these suggestions in our 'have your say' meetings.
5	It is recommended that the manager and the trust consult with patients and staff with a view to reviewing staffing numbers on a regular basis.	Staffing levels are reviewed almost daily by the management team and changes made dependent on clinical need. We do not go below 'safer staffing figures' set by Trust except in exceptional circumstances. We would be happy to discuss this further if that would be helpful.

Any other comments...

Section 3.3:

The ward have 1 'whole time equivalent' (WTE) Occupational Therapist and 1.2 WTE activities organisers; this is more staff than indicated in report.

Thank you for coming to our ward!