

Enter and view recommendations

Rowan ward, 25 February 2016

No	It is recommended that;	Comments from the service provider
1	regular cleaning of the outside area be carried out to ensure the garden is appealing and accessible to all patients.	We have included this in the cleaning schedule and it be checked twice daily. We also continue to encourage patients to use the pots to dispose of cigarettes. We also have a health and wellbeing nurse who is offering smoking cessation to all in order to promote a healthier life stay.
2	information leaflets about Healthwatch Somerset are made available.	A range of leaflets are available including Somerset Healthwatch.
3	the ward look at appendix 6.3 to this report entitled 'Good practice examples – Have your say meetings' and consider if any of the practices listed might be adopted.	We hold daily and weekly meetings, we also have a suggestion boxes and we do encourage people to raise things on the behalf of others. The minutes of the meetings are placed in the communal areas in a timely manner.
4	the ward look at the activities list and good practice examples detailed on appendix 6.4 and 6.4.1 and share these with staff and at 'have your say' meetings.	Having reviewed 6.4.1 activities promotion – Good Practice examples I am very pleased to say that we do all of the examples listed and have fed back and shared your report with all 3 of the activity staff.

Any other comments...

Thank you for your report and the feedback that you have given us; some of your ideas are great and we are considering introducing them.