



Appendix 2

Enter & View Recommendations

Carrington House - Wincanton

| No | It is recommended | Comments from the Service Provider |
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| 1 | that residents are consulted about the decoration of corridors and individualization to bedroom doors and that existing plans to do this are implemented. | Management will speak to the property manager. |
| 2 | that the home consult with Action on Hearing Loss and take advice on the installation of hearing loop systems. Tel : 03332 405659 | Management will look into this. |
| 3 | that the home look at the following list to consider further ways of involving the local community; Visits from the local scout, beavers, cubs, brownies groups. Involving local school children in support of their World War 2 project. Hosting 'The Big Lunch' neighbourhood event http://www.thebiglunch.com/ Hosting local clubs such as a film club or yoga class. Becoming involved with the Archie Project. Forming a skittles or darts team to play against other homes. Finding residents from other homes who share similar interests with residents at the home to start an activity. Contact the Active Living service who may be able to help transporting residents to groups and activities. 'You can do' T: 01278 664 180 and Aster Living T: 0333 400 8299 Or find out more by visiting http://www.somersetactiveliving.org.uk/welcome/ | Already have established links with 3 schools in the area. Management will look into the suggestions made. |
| 4 | that the home looks into the 'Get Connected' grant which exists to help those in social care access the Internet. There website contains details about how this may also help those with dementia. http://www.scie.org.uk/workforce/getconnected/ | Management will speak to Operations manager. |





| 5 | that The 'Activities List' (Appendix 1) is shared at resident and family meetings and with activities staff. | Will do as suggested. |
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| 6 | It is recommended that a) The home ensures ward staff & the director of nursing at YDH are made aware of the home's need to assess all patients prior to discharge and that discharges will not be accepted after a certain time in the evening. b) that the home inform Healthwatch Somerset of any future difficulties relating to discharge from hospital. c) that Somerset Care write to the board of directors and the CEO of Yeovil district hospital outlining difficulties related to admissions and discharge. And CC Healthwatch Somerset. d) The home look at the Healthwatch document 'Hospital Admissions & Discharges – Good practice Examples (Appendix 3) | Management will speak to Operations Manager. |
| 7 | That the home contacts 'You can do' T: 01278 664 180 and Aster Living T: 0333 400 8299 active living groups who are often able to take residents out or transport them to Active living groups. Or finds out more by visiting http://www.somersetactiveliving.org.uk/welcome/ | Management to look into this. |

| Any other comments |
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